



Job Description

B4B Payments

Job Title: Data Analyst

Location: London / Travel required / Hybrid

Term: Permanent / Contract / Full-time/ Part-time

About us

B4B Payments is part of the Banking Circle ecosystem, a 500+ person Payments Bank for financial institutions. We operate as an independent affiliate of Banking Circle and whilst we are separate companies, together we deliver an unrivalled scope of financial services and payments solutions for businesses.

About the role

We are looking for a confident individual, who enjoys working with data and has good analytical and reporting skills. We want someone who understands logic and can be both: a pro-active, independent, self-starter who is ready to jump in and get things done AND work alongside innovative teams with evolving reporting requirements.

This a junior role where you will have ample opportunity and scope to develop both your technical and professional skills.

Responsibilities

- Contribute to the understanding of key patterns in customer life cycles, including acquisition, retention, and lifetime value
- Understand key metrics of the business, design appropriate reporting and be able to explain complex methodologies and results in a way that allows non-technical stakeholders to make decisions
- Collaborate extensively with stakeholders, management, and software development team members to ensure that your proposed solutions meet business needs, permit valid interpretations, and lead to practical enhancements
- Be able to debug and correct any data/report issues



- Document the technical details of your work
- Ability to build dashboards and work with the team closely to develop new enhancements using your excellent SQL and data visualisation software experience (e.g. Tableau, Power BI)
- For this role it is essential that you have good SQL skills

Requirement

- 1 - 2 years of proven record of hands-on skills in sourcing, cleaning, manipulating and analysing large volumes of data.
- Previous solid data analytical experience using SQL
- Track record of working with mainstream BI packages such as Tableau, Zoho Analytics, Power BI, etc.
- Experience in working autonomously, taking the initiative and responsibility for their own work. Highly self-motivated and able to manage your own time effectively
- Ability to collaborate well with colleagues to truly understand business & user goals and come up with informed solutions
- Have the confidence and ability to communicate the insight found within reports through effective story-telling
- Proactive, independent, self-starter who is ready to jump in and get things done
- Willingness to question and learn
- Attention to detail

What we offer:

- 28 Days Holiday (including bank holidays)
- Hybrid work - the ability to work from home and from our new offices
- An individually tailored personal development plan and ongoing training
- Cycle-to-work scheme
- Employee assistance programme
- Regular socials and relaxed working environment

Make a difference:

We're always on the look out for talented individuals to help take us further – It's important to us to hire the right people and work out a role that works.

- **Equality:** We strive to create a workplace that reflects the diverse communities we serve and where everyone feels empowered to bring their full, authentic selves to work.



- **Teamwork:** The strength of our team does not only lie in our combined experience and expertise but our ability to trust each other, no matter what. We understand that our best work is not produced by individuals but by enjoying collaboration as a team and supporting each other every day.
- **Quality:** We provide award-winning solutions and unsurpassed service that, together, deliver premium value to our customers.
- **Innovation:** Redefining the standard of excellence is in everything we do. Therefore, we are open to ideas that challenge the conventional views and drive innovation. The only constant in life is change and we believe that in order to stay relevant we must continuously improve and evolve with the changing needs of society.
- **Trust:** We strive to act in a manner that builds trust with our team, clients, business partners, and other stakeholders. We firmly believe that actions speak louder than words and transparency is key.